## Exhibit M-O

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UNITED STATES DISTRICT COURT

EASTERN DISTRICT OF NEW YORK

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DAVID AGOADO, LEEANN MCNALLY, CRAIG MOORE, CHRIS PIERRE, THOMAS SHARKEY, MADGE SHIPMAN, and DOREEN VAZQUEZ, individually and on behalf of all others similarly situated, Plaintiffs,

-againstMIDLAND FUNDING, LLC, MIDLAND
FUNDING, LLC. doing business in
New York as MIDLAND FUNDING OF
DELAWARE, LLC, and MIDLAND
CREDIT MANAGEMENT, INC.,
Defendants.

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5036 Jericho Turnpike Commack, New York

May 14, 2015 10:27 a.m.

Examination Before Trial of the Plaintiff, DOREEN VAZQUEZ, pursuant to Order, before CINDY A. AFANADOR, a Notary Public of the State of New York.

CINDY AFANADOR COURT REPORTING, INC. 516-491-2694 www.cindycourtreporting.com

6 1 Doreen Vazquez 2 V A Z Q U E Z, called as a DOREEN witness, having been duly sworn by a 3 Notary Public, was examined and 4 testified as follows: 5 THE COURT REPORTER: Please state 7 your full name for the record. THE WITNESS: Doreen Vazquez. 9 1.0 THE COURT REPORTER: What is your address? 11 12 THE WITNESS: 123 Browns Road, Nesconset, New York 11767. 13 14 15 EXAMINATION BY MR. ARLEO: 16 17 Good morning, Ms. Vazquez. name is Robert Arleo. I am an attorney and I 18 19 represent Rubin & Rothman, a defendant named 20 in this lawsuit. 21 My client is in this lawsuit 22 based on allegations by you and another plaintiff, Chris Pierre, concerning attempts 23 to collect certain debt. 24 25 Have you ever been deposed

30 1 Doreen Vazquez 2 Α. No. 3 In 2011, did your parents give Ο. 4 you any money? MR. BIANCO: 5 Objection to the 6 form of the question. 7 Α. No. 8 Ο. You filed this lawsuit against 9 Rubin & Rothman; can you tell me the general 10 basis of why you've sued my client? 11 MR. BIANCO: I'm going to 12 interpose an objection on privilege ground here and just caution you not to 13 14 discuss anything that we've discussed 15 and I've spoken to you about about the legal ramifications of this case, legal 16 17 basis of this case. Factually, from your own knowledge, you are certainly 18 19 permitted to talk about that. 20 Α. It came to my attention that I 21 had a basis to sue based on certain practice 22 when it was filed against me for the 23 collection. 24 When you say "when it was filed 25 against me, " what do you mean?

31 Doreen Vazquez 1 2 Α. Well, through the period of time 3 that I had received notices or whatever from Rubin & Rothman, I felt I didn't have any 4 recourse. I felt I owed the debt and I was 5 going to have to pay it. I didn't know I had 6 7 anything -- options open to me to bring this 8 up. 9 So when you say you owed the Ο. debt, what debt are you talking about? 10 11 MR. BIANCO: Objection to the 12 form of the question. 13 From the original credit card Α. 14 from Chase. 15 Ο. Okay. And when did you learn that you 16 17 had a basis to bring this lawsuit? Same objection. 18 MR. BIANCO: Discussing when you learned is 19 20 fine, just please stay away from 21 content --22 Ο. I don't want to know any 23 conversations you had with your attorney. MR. BIANCO: When you found out 24 25 is perfectly fine.

35

## Doreen Vazquez

Q. Now, you understand that you are suing my client because they attempted to collect a debt from you?

MR. BIANCO: Objection.

Again, I am going to interpose a privilege objection.

Your understanding -- if your understanding is independent of my legal advice or Alan's legal advice, you can answer. If it's subject to what I've explained to you about the law, then I instruct you not to answer.

Q. Go ahead.

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- A. I choose not to answer.
- Q. Okay, well, on the record, you are alleging that you are a representative of a class -- is it your understanding this is a class action lawsuit?
  - A. Yes.
  - Q. Okay.

And do you understand that you have to demonstrate certain qualities to be certified as an adequate class representative?

A. Yes.

36 1 Doreen Vazquez 2 Q. Okay. And what is your understanding of 3 that, other than what your lawyers told you? 4 That there are many other people 5 Α. in the same circumstance as me. 6 7 Ο. Okay. 8 And when you say same circumstances, what do you mean? 9 That owe a valid debt, but the 10 Α. way that it was to be collected was possibly 11 12 not understood by these people or myself. Well, if you don't dispute that 13 Q. 14 you owed the debt, how is it your -- do you have any understanding on how Rubin & Rothman 15 should have collected it? 16 MR. BIANCO: Going to object 17 again on privilege ground. 18 If you have independent 19 20 knowledge, then you can answer. If your knowledge of the law and the legal basis 2.1 2.2 of this case comes from me, then I would instruct you not to answer and I will 23 just, for the record, note that there is 24 25 a complaint on file.

37 Doreen Vazquez 1 2 MR. ARLEO: Right, that's the exact point. There is a complaint on 3 file that is a public record. 4 What in that complaint -- what 5 Q. 6 are you claiming my client did wrong and what 7 laws did they violate? MR. BIANCO: Objection. 8 Counsel prepared that complaint. 9 This is -- you are asking her legal 10 11 basis out of a legal document that is a matter of public record. You could read 12 it for yourself, Mr. Arleo. 13 14 MR. ARLEO: I respectfully --15 okay, how about this question: What is your understanding as to 16 17 why my client violated laws and owes -- and is responsible for what you are claiming they 18 did? 19 20 MR. BIANCO: Same objection. If you have independent knowledge 21 2.2 of exactly the laws that were broken and 23 how, then that's fine. DI If you relied on my advice or 24 25 Alan's advice as to how those laws were

38 1 Doreen Vazquez broken and why, I instruct you not to 2 3 answer. Based upon what your counsel just 4 Q. 5 told you, do you not have an understanding of 6 what laws you have alleged my client violated? 7 MR. BIANCO: Yes or no, whether you have an understanding or not. 8 I instruct you not to discuss the 9 10 basis or the circumstances around that. 11 It's a yes or no question. 12 You can answer that. No, I don't. 13 Α. You don't understand the legal 14 Ο. basis for the claims that you have brought 15 against my client? 16 17 Α. Not the legal basis, no. 18 Q. What basis do you understand? I understand just that I owe the 19 Α. 20 original debt --21 Ο. Okay. 22 -- from Chase. Α. 23 Q. Okay. 24 That's it. Α. 25 Q. Then why did you sue my client?

39 Doreen Vazquez 1 2 Α. It was brought to my attention that the way it went about, the collection was 3 not proper. 4 5 Q. Okay. And how was it not proper? 6 MR. BIANCO: Objection. 7 Interpose again a privilege 8 objection. If you have independent 9 10 knowledge of how it was improper, you can answer. 11 If you are relying upon me or 12 Alan to explain to you how it is 13 improper, then I instruct you not to 14 15 answer. 16 Α. Okay, I will not answer. You refuse to answer that? 17 Q. Α. I refuse to answer. 18 MR. BIANCO: On advice of 19 counsel. 20 MR. ARLEO: The record reflects 21 22 that. 23 Ο. Did you get served with a Summons and Complaint in the lawsuit that Rubin & 24 Rothman brought against you for that credit 25

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		40
1	Doreen Vazquez	
2	card debt?	!
3	MR. BIANCO: Objection to the	
4	form of the question.	
5	A. Yes.	
6	Q. What did you do when you got	
7	served with that?	
8	MR. BIANCO: Objection to the	
9	form of the question.	
10	A. Figured I'm going to have to pay	
11	it.	
12	Q. Because you owed it?	
13	A. I owed	
14	MR. BIANCO: Objection to the	
15	form of the question.	
16	You can answer.	
17	A the original debt, yes, from	
18	Chase.	
19	Q. Okay.	
20	Do you claim you owe that money	
21	now to anyone?	
22	MR. BIANCO: Objection to the	
23	form of the question.	
24	MR. ARLEO: Withdrawn.	
25	Q. Based upon that Chase debt that	

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1	Doreen Vazquez	İ
2	you admit you owed, and can we say it was in	
3	excess of \$10,000?	
4	MR. BIANCO: Objection to the	
5	form of the question.	
6	You can answer.	
7	A. Yes.	
8	Q. Okay.	
9	Are you responsible to pay that	
10	money to anyone now?	
11	MR. BIANCO: Objection to the	
12	form of the question.	
13	A. It is being paid.	
14	Q. You are paying that debt?	
15	A. Yes.	
16	Q. Who are you paying it to?	
17	MR. BIANCO: Objection to the	
18	form of the question.	
19	A. It's a it's being paid to the	
20	sheriff.	
21	Q. Okay.	
22	Are your wages being garnished?	
23	A. Yes.	
24	Q. How much of your wages are being	
25	garnished?	

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			42
1		Doreen Vazquez	
2	Α.	Biweekly, \$238.	
3	Q.	Okay.	
4		And do you know where that money	
5	is going?		
6	А.	I do not.	
7	Q.	Now, so you did possess a credit	
8	card issued	oy Chase Bank USA NA?	
9	Α.	Yes.	
10	Q.	Do you remember when that card	
11	was issued?		
12	Α.	No.	
13	Q.	Did you use that card?	
14	Α.	Yes.	
15	Q.	And what did you use the card	
16	for?		
17	Α.	I don't remember specifically.	
18	Q.	Okay.	
19		General purchases and gas,	
20	restaurants,	things like that?	
21	Α.	Probably, yes.	
22	Q.	And how did you make payments on	
23	that card?		
24		MR. BIANCO: Objection to the	
25	form o	f the question.	İ

58 Doreen Vazquez 1 Now, you understand in this 2 lawsuit you may have to go in front of a jury 3 and explain the basis for your claim against 4 my client? 5 MR. BIANCO: Objection to the 6 7 form of the question. Do you understand that? 8 0. Α. Yes. 9 10 Okay. Ο. You've testified here today that 11 you did owe that money to Chase? 12 13 MR. BIANCO: Objection to the form of the question. 14 15 Α. Yes. 16 Q. Okay. 17 Were you concerned about what would happen to your credit if you didn't pay 18 19 your Chase card? Yes. 20 Α. 21 Q. Okay. Did any -- to your knowledge, did 22 any negative effect come to your credit 23 24 because of the judgment entered against you? I don't know. 25 Α.

59 Doreen Vazquez 1 Are you claiming that Midland 2 Ο. Funding cannot prove that they purchased your 3 debt from Chase? 4 MR. BIANCO: Objection to the 5 6 form of the question, and I'm interposing a privilege objection. 7 If you have knowledge independent 8 of your conversations with me about the 9 legal basis for your claims in the 10 complaint, then you can discuss them. 11 If it comes directly from me, I DI 12 13 instruct you not to answer. I will not answer. 14 Α. 15 Okay. Q. 16 Ms. Vazquez, I'm going to show 17 you your Second Amended Class Action Complaint; have you ever read this? 18 19 Α. Yes. 20 Ο. Okay. When did you read it? 21 22 Α. Within the past year. 23 Okay. Ο. To your knowledge, did you read 24 this before this was filed in court by your 25

65 Doreen Vazquez 1 2 something bad when they filed that complaint? 3 MR. BIANCO: Yes or no question. 4 Α. Yes. And what did they do bad? 5 Q. MR. BIANCO: Objection. 6 7 DI Instruct you not to answer. MR. ARLEO: I don't want 8 legalese. 9 10 Ο. Give me your general 11 understanding of what my client did bad when they sued you for a debt that you admit was 12 owed? 13 MR. BIANCO: You've already asked 14 1.5 and answered would be the objection. 16 If you want to explain it one more time. 17 MR. ARLEO: I didn't frame it in 18 19 the words of good or bad. I said bad, 20 so now she said yes. Okay, what was 21 bad? 2.2 MR. BIANCO: General understanding? 23 Every day, you don't have to tell 24 Q. 25 me law or anything.

66 Doreen Vazquez 1 I can't -- I'm not capable to 2 Α. 3 specify. Yet you've sued my client. 4 Q. 5 Okay. 6 Is one of the reasons why it was bad because Midland Funding really doesn't own 7 that Chase debt; could that be one of the 8 9 reasons? Objection. 10 MR. BIANCO: 11 Again, it's the same objection over and over again. 12 MR. ARLEO: You can object. 13 The complaint is --14 MR. BIANCO: on the record, my client is sitting here 15 16 to answer general questions. 17 You are invading specifically upon lawyer-client privilege about the 18 statute in place and how they were 19 violated. 2.0 21 MR. ARLEO: Didn't ask about statutes. I said bad, in everyday 22 terminology. I didn't say give me a 23 24 legal recitation what's in this complaint. 25

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                       Doreen Vazquez
1
2
           quick break?
                  MR. ARLEO:
3
                                Sure.
                  We can take a break.
4
                   (Recess taken.)
5
                   (RR Exhibit 1, Document Bates
6
           stamped R&R 000100, marked for
7
           identification.)
8
                  Ms. Vazquez, can you take a look
9
    at what's a letter dated January 5, 2011, it's
10
11
    been marked as RR1 (handing)?
                   Just been handed to you. Could
12
    you read that, please, to yourself, and then
13
    let me know when you are finished?
14
                   (Witness reviewing.)
15
           Α.
16
                   Okay.
                  Have you ever seen that letter
17
           Q.
    before?
18
19
           Α.
                   I don't remember.
20
                   Okay.
           Q.
                   I don't recall.
21
           Α.
                   That's your address, 123 Browns
22
           Ο.
    Road, Nesconset?
23
24
           Α.
                   Yes.
25
                   Okay.
           Q.
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72 Doreen Vazquez 1 So you do not recall receiving 2 3 this letter? I don't recall, no. Α. 4 Have you read the -- look at the 5 Q. top, says current creditor, Midland Funding, 6 LLC, doing business in New York as Midland 7 Funding of Delaware, LLC. That says current 8 What is your understanding of that creditor. 9 10 statement, if any? MR. BIANCO: Objection to the 11 form of the question. 12 You can answer. 13 I don't know. 14 Α. 15 Q. Okay. And it said original creditor, 16 Amount of debt 10,437.72. 17 Chase. Could that be your credit card, 18 19 your Chase credit card? MR. BIANCO: Objection to the 20 form of the question. 21 22 Possibly, yes. Α. And as you read this, can you Ο. 23 24 decipher from this letter that Chase is no longer a creditor? 25

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1	Doreen Vazquez	
2	And what did you do, if anything,	
3	when you got this lawsuit?	
4	A. Nothing.	
5	Q. Did you call an attorney?	
6	A. No.	
7	Q. And is there a reason why you	
8	didn't do anything?	
9	MR. BIANCO: Objection to the	
10	form of the question.	
11	You can answer.	
12	A. I didn't think I had anything	
13	open to me.	
14	Q. Okay.	
15	And when you say open to you,	
16	what would that mean?	
17	A. As far as challenging it or I	
18	figured it says Chase, I owe it to them.	
19	Q. Okay.	
20	So you thought you owed this	
21	money?	
22	A. To Chase, yeah.	
23	Q. Okay.	
24	So would you say here that the	
25	wrong person was named as a defendant in this	

85 Doreen Vazquez 1 (Witness reviewing.) 2 Α., While she's reading it, it's 3 Ο. marked Affidavit of Service and in the same 4 lawsuit referenced in the previous Summons and 5 Complaint given to her. 6 Do you recall being served with 7 this Summons and Complaint on March 5, 2011? 8 MR. BIANCO: Objection to the 9 10 form of the question. 11 Α. Yes. So this was -- so this is an 12 Ο. affidavit of what happened that day? 13 Yes. 14 Α. MR. BIANCO: Objection. 15 16 Q. Okay. MR. ARLEO: This is 6. 17 (RR Exhibit 6, Document Bates 18 19 stamped R&R 000111, marked for identification.) 20 Ms. Vazquez, if you could take a 21 Q. 22 look at that, it's marked as RR 6, a letter dated April 1st, 2011 --23 (Witness reviewing.) 24 Α. -- addressed to you. 25 Q.

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1	Dave en Mangue	
1	Doreen Vazquez	
2	Do you recall receiving this	
3	letter?	
4	A. No.	
5	Q. Do you recall receiving any	
6	letters from Rubin & Rothman prior to the time	
7	you were served with that Summons and	
8	Complaint?	
9	A. Yes, but exactly what was in	
10	them, I don't recall.	
11	Q. Okay.	
12	So when you got those letters	
13	from Rubin & Rothman, what did you do	
14	MR. BIANCO: Objection to the	
15	form of the question.	
16	Q if anything? Did you do	
17	anything when you got those letters?	
18	A. No.	
19	Q. Okay.	
20	Did you dispute the claim that	
21	was set forth in those letters?	
22	MR. BIANCO: Objection to the	
23	form of the question.	
24	A. No.	
25	Q. So would it be safe to presume	

87 Doreen Vazquez 1 that this was one -- this could have been one 2 3 of those letters that you received from my client although you don't remember 4 specifically this exact one? 5 Α. Yes. 6 7 So then I would say if you don't Ο. 8 remember anything --9 MR. ARLEO: RR 7, please. (RR Exhibit 7, Document Bates 10 stamped R&R 000113, marked for 11 identification.) 12 While Ms. Vazquez is 13 MR. ARLEO: reading that, it's been marked as RR 7. 14 It's a letter dated May 5, 2011 from --15 16 I'm sorry, addressed to Doreen Vazquez. And while you are reading that, 17 Q. Ms. Vazquez, this is another settlement 18 discount letter, so as you sit here today, 19 if -- do you recall any settlement offer 20 21 letters from Rubin & Rothman? 22 Α. No. 23 Ο. Okay. 24 MR. ARLEO: Next exhibit. (RR Exhibit 8, Affidavit of Susan 25

88 Doreen Vazquez 1 Rasmussen, marked for identification.) 2 Now, what I would like to do on 3 Ο. 4 this one, Ms. Vazquez, is, I am going to read verbatim what is in this and ask you of your 5 understanding. It says Affidavit of Susan 6 And Susan Rasmussen's business 7 Rasmussen. address is an address in Minnesota. 8 She is a legal specialist "and have access to account 9 records from Midland Credit Management, 10 servicer of this account, " meaning the 11 plaintiff -- defendant, on behalf of the 12 13 plaintiff. She alleges she's competent and 14 she makes a statement on personal knowledge. 15 16 She is claiming that Midland Funding, 17 plaintiff set forth, is the current owner of 18 your Chase account. Okay. 19 If you go to the end where she 20 21 signed this, it's signed May 19, 2011. 22 Would you say that that statement is true or false or --23 24 MR. BIANCO: Objection. 25 Ο. Or if you can't say true or

89 Doreen Vazquez 1 false, say I can't say true or false. 2 MR. BIANCO: Objection to the 3 form of the question. 4 Just stick with paragraph 1. 5 Q. Α. (Witness reviewing.) 6 True. 7 So you would agree with that? Q. 8 Based on what I am reading. Α. 9 Well, okay. 10 Q. Yes. 11 Α. So based upon what you just read 12 Ο. in paragraph 1, you would agree that that is a 13 true statement? 14 MR. BIANCO: Objection to the 15 form of the question. 16 Yes. 17 Α. 18 Q. Okay. Go to paragraph 3 on the second 19 page, it says, "The account shows defendant 20 owed a balance of 10,430 as of 2011, one, two 21 and interest at a rate of 9 percent as 22 annual." 23 24 Does that number accurately reflect what you owed to Chase on your Chase 25

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1	Doreen Vazquez	
2	card?	:
3	MR. BIANCO: Objection to the	
4	form of the question.	
5	Q. Or somewhere near that?	
6	A. Yes.	
7	Q. Okay.	
8	So you are not challenging those	
9	two things that were said by this woman in	
10	this document?	
11	MR. BIANCO: Objection to the	
12	form of the question.	
13	A. That I owed Chase that, no.	
14	Q. Well, no, how about paragraph 1,	
15	that the plaintiff Midland Funding, LLC doing	
16	business in New York as Midland Funding of	
17	Delaware was the new owner of that account?	
18	MR. BIANCO: Objection to the	
19	form of the question.	
20	Q. I'm sorry, had been assigned that	
21	account?	
22	MR. BIANCO: Same objection.	
23	Objection to the form of the	
24	question.	
25	A. Yes.	

91 Doreen Vazquez 1 Okay. 2 Q. 3 MR. ARLEO: Nine. (RR Exhibit 9, Chase statement 4 4/17/09 through 5/16/09, marked for 5 identification.) 6 Go to page 2, because page 2 is a 7 blowup of 1. Two and 3 is a bigger blowup of 8 I just want to include the entire 1. 9 couldn't get it on 2. 10 MR. BIANCO: Before you start to 11 question on that, I want to make note 12 that the Bates number on at least the 13 record copy is not clear. It looks like 14 it's been smudged out. 15 16 I don't know if you have that with you, if you want to read that into 17 the record. Not a big deal, just wanted 18 19 to make note of that. The record copy doesn't show a clear Bates number. 20 21 Ο. Have you had a chance to look at 22 that, Ms. Vazquez? Α. Yes. 23 24 Q. Can you describe what that is? 25 Look like a photocopy of a Α.

92 1 Doreen Vazquez 2 statement. 3 Q. Okay. 4 And is that your name up top with 5 Nesconset and your street address blocked out? 6 Α. Yes. 7 Ο. It says Cardmember Service; would 8 this be a depiction of the billing statements 9 that you received from Chase concerning the 10 credit card? 11 MR. BIANCO: Objection to the form of the question. 12 13 Α. Looks like possibly, yeah. 14 a long time ago. 15 Q. Okay. 16 Why did you bring this as a class 17 action? 18 MR. BIANCO: Objection to the 19 form of the question. 20 If you understand the question. 21 I just caution you not to disclose 22 privileged information, but if you want 23 to -- you can discuss the fact that this 24 is a class action. 25 Α. Well, a lot of other people are

93 1 Doreen Vazquez 2 in the same boat as me. When you say "same boat," what Ο. 3 boat is that? 4 Owe a debt and the manner in 5 Α. which it was brought against them for 6 collection was not proper. 7 And why was it not proper? 8 Ο. legalese. Why was it bad? 9 MR. BIANCO: I am going to object 10 to the extent that you can discuss it 11 generally, just don't discuss specifics. 12 MR. ARLEO: I think we already 13 made it clear to her I don't want any 14 legalese or anything your lawyer told 15 16 you. I just want every day and not to 17 Ο. be insulting or anything, just make it clear, 18 so it's -- I am going to use the word bad. 19 Why was it bad what my client did? 2.0 MR. BIANCO: You can answer the 21 22 question. Α. The way I understand it is that 23 the proper documentation was not obtained to 24 collect. 25

94 Doreen Vazquez 1 And when you say "documentation," 2 Q. what do you mean by that; what is your 3 understanding of documentation? 4 MR. BIANCO: I am going to object 5 to the extent if it's directly derived 6 7 of communications with me on what is legally sufficient, then I would 8 instruct you not to answer. Generally, 9 again, you can discuss --10 Okay, I will not answer then. 11 Α. Do you know who the members of 12 Ο. 13 your class are? MR. BIANCO: Objection to the 14 form of the question. 15 16 Α. Who they are? 17 Q. Yes. MR. BIANCO: Are you admitting we 18 have a class? 19 MR. ARLEO: Putative class. 20 21 Who are the members of the Ο. alleged putative presently uncertified --22 I don't know their names. 23 Α. Do you know where they live? 24 Q. Α. No. 25

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1	Doreen Vazquez	
2	Q. Would they live outside of	
3	New York?	
4	A. I don't know.	
5	Q. Are class members located in	
6	California in this lawsuit?	
7	MR. BIANCO: Objection to the	
8	form of the question.	
9	A. I don't know.	
10	Q. Are they located in Florida?	
11	A. I don't know.	
12	Q. Are they located in Michigan?	
13	A. I don't know.	
14	Q. So you don't know?	
15	A. I don't know where any of them	
16	live.	!
17	Q. Okay.	
18	Would you agree to settle this	
19	lawsuit on an individual basis if my client	
20	offered a settlement to you?	
21	MR. BIANCO: Objection to the	
22	form of the question.	
23	DI I believe that's an improper	
24	question. I will instruct you not to	
25	answer.	

111 1 Doreen Vazquez 2 claiming privilege. 3 MR. BIANCO: Right, unless I am 4 claiming a privilege, I am not going to instruct her not to answer. 5 It's improper and I won't do it. 6 7 Again, any objection that I make 8 and I believe we went over this already, 9 unless it's a privilege objection and I 10 specifically tell you not to answer, you should answer. 11 12 Okay. Q. 13 Now, do you know what documents they would need to support this claim? 14 MR. BIANCO: Objection. 15 16 You could answer. 17 Α. No. But you are saying they could 18 Ο. 19 never get the documents that you don't know 20 what they would need to prove? 21 MR. BIANCO: Objection to the 22 form of the question. 23 You can answer. 24 Α. No, I am not certain of what they 25 need.

112 Doreen Vazquez 1 2 Ο. Okay. Can you go back to RR 9? 3 (Witness complying.) Α. 4 If you look at RR 9, which is, as 5 Ο. you testified, you believe that looks like a 6 billing statement, okay. Looking at that 7 Chase billing statement, coupled with the 8 claim that Midland could never get documents 9 10 from Chase, now that you have looked at that, do you still make that claim? 11 MR. BIANCO: Objection to the 12 form of the question. 13 This looks like it could be a 14 15 statement from them. From Chase? 16 Ο. 17 Α. Yes. Okay. 18 Ο. And if Midland got that Chase 19 20 statement concerning you and your account, do you still assert that Midland could not get 21 any documents from Chase? 22 23 MR. BIANCO: Objection to the 24 form of the question. 25 Α. No.

113 Doreen Vazquez 1 So you have changed your belief 2 Q. now regarding the assertion? 3 Well, this looks like a statement 4 Α. from them. 5 Right. 6 Q. 7 Do you believe that that was created by someone to trick you? 8 I am saying I don't recall Α. No. 9 seeing this, 10 so... Now that you see it now --11 Ο. Well, it's a photocopy, so... 12 Α. 13 Q. But that is a Chase statement, isn't it? 14 MR. BIANCO: Objection. 15 16 Α. It looks like. So you've already answered. 17 Ο. 18 Thank you. Had you answered that State Court 19 lawsuit that Rubin & Rothman brought against 20 21 you, and you can say yes or no, just your 22 understanding, and if you appeared in there by answering it in court, would Rubin & Rothman 23 24 have the right to put you in a deposition just like this? 25

116 1 Doreen Vazquez We did 7. Now go to paragraph 9. 2 (Witness complying.) 3 Α. How did Rubin & Rothman fail to Ο. 4 conduct a reasonable investigation as to the 5 facts that were alleged in that lawsuit they 6 7 brought against you? MR. BIANCO: Objection to the 8 9 form of the question. Α. I don't know. 10 Okay. 11 Q. Well, you said that they failed 12 13 to do something. They failed to conduct a reasonable investigation as to the facts that 14 they put in that lawsuit against you. 15 they do something bad by doing that? 16 MR. BIANCO: Objection to the 17 18 form of the question. Asked and answered. 19 MR. ARLEO: I didn't say the word 2.0 Now I'm saying bad. 21 22 Was that a bad thing for my Ο. 23 client to do? I don't know. 24 Α. You don't know. 25 Q.

117 Doreen Vazquez 1 So how did you know that Midland 2 3 cannot obtain any documents? MR. BIANCO: Objection to the 4 form of the question. 5 What is the basis -- what is your 6 Ο. understanding of the claim in this lawsuit 7 that Midland could never obtain any documents 8 to prove that you owed money? 9 MR. BIANCO: Objection to the 10 11 form of the question. You can answer. 12 It was discussed with my 13 Α. attorneys. 14 So because you discussed it with 15 Ο. 16 your attorneys, you are electing not to answer? 17 18 Α. Yes. Okay. 19 Q. Go to paragraph 10. 20 (Witness complying.) 21 Α. The judgment that was entered 22 Ο. against you, is that for the wrong amount of 23 24 money to your belief? Objection to the MR. BIANCO: 25

118 Doreen Vazquez 1 form of the question. 2 I don't see a number in 10. 3 you referencing something else? 4 MR. ARLEO: No, paragraph 10 says 5 that Midland's practice of deliberately 6 obtaining, all the while knowing -- hang 7 8 on. Oh, for the wrong amount of 9 "Creditors frequently secure 10 money. default judgments for the wrong amount 11 of money or even against the wrong 12 13 party." Did my client obtain a judgment 14 Ο. against a wrong party when they sued you? 15 MR. BIANCO: Objection to the 16 form of the question. 17 18 You can answer. I don't believe so. Α. 19 Did my client obtain a judgment 20 Ο. for a wrong amount of money when they sued 21 22 you? Objection to the 23 MR. BIANCO: 24 form of the question. 25 You can answer.

			119
1		Doreen Vazquez	
2	А.	No.	
3	Q.	Okay.	
4	~ .	Paragraph 11?	
5	А.	(Witness reviewing.)	
6	Q.	Describe how you are an	
7	unprotected		
8	ı	MR. BIANCO: Objection to the	
9	form o	of the question.	
10		You can answer, if you know.	
11	А.	I don't know.	
12	Q.	You don't know.	
13		Okay.	
14		This complaint was filed in your	
15	name?		
16	Α.	Um-hum.	
17	Q.	Okay.	
18		Okay.	
19		Why is it improper to sue a	
20	working pers	son?	
21		MR. BIANCO: Objection to the	
22	form o	of the question.	
23	Q.	Well, I will go to paragraph 10,	
24	okay.		
25		MR. SCHWARTZ: 11?	

		122
1	Doreen Vazquez	
2	Q. Okay.	
3	If you go to paragraph 48,	
4	please?	
5	A. (Witness complying.)	
6	Q. You can read paragraph 48 to	
7	yourself.	
8	A. (Witness complying.)	
9	Q. Do you know what a robosigned	
10	affidavit is?	
11	A. No.	
12	Q. Has anyone explained to you what	
13	that is?	
14	MR. BIANCO: Objection to the	
15	form of the question.	
16	A. No.	
17	Q. Are you a low-income New Yorker	
18	struggling to support a family?	
19	MR. BIANCO: Objection to the	
20	form of the question.	
21	Asked and answered.	
22	You can answer.	
23	Q. Ms. Vazquez, you have combined	
24	income of \$130,000?	
25	MR. BIANCO: She's thinking	

		130
1	Doreen Vazquez	
2	A. Twice.	
3	Q. Are there any lawyers in your	
4	family?	
5	A. No.	
6	Q. Any lawyer friends?	
7	A. No.	
8	Q. Other than your lawyers here?	
9	A. No.	
10	Q. Okay.	
11	Go to paragraph 62.	
12	A. (Witness complying.)	
13	Q. What expenses have you incurred	
14	as a result of the judgment Rubin & Rothman	
15	received?	
16	I believe you testified garnished	
17	wages?	
18	MR. BIANCO: Objection to the	
19	form of the question.	
20	Q. How about any bank accounts	
21	attached, I'm sorry, seized, did they get your	
22	bank accounts?	
23	A. No.	
24	Q. Just wage garnishment, okay.	
25	Go to paragraph 86, please.	

		131
1	Doreen Vazquez	
2	A. (Witness complying.)	
3	Q. If you look at second	
4	sentence, "Upon information and belief,	
5	neither Midland, nor defendant Rubin & Rothman	
6	made a reasonable effort to verify	
7	Ms. Vazquez's purported debt before harassing	
8	her or before filing suit."	
9	How did Rubin & Rothman harass	
10	you?	
11	MR. BIANCO: Objection to the	
12	form of the question.	
13	You can answer.	
14	A. There were phone calls, you know,	
15	multiple phone calls.	
16	Q. Okay.	
17	Did you ever pick up the phone	
18	and talk to them?	
19	A. It was during the day when I was	
20	at work.	
21	Q. How did you know it was Rubin &	
22	Rothman?	
23	A. They identified themselves.	
24	Q. Okay.	
25	Did they ever call you at night?	

		132
1	Doreen Vazquez	
2	A. Not that I recall.	
3	Q. Have you ever spoken to anyone at	
4	Rubin & Rothman?	
5	A. No.	
6	Q. Ever bother you on the weekends?	
7	A. Not that I recall.	
8	Q. Call you early in the morning	
9	before you go to work?	
10	A. No.	
11	Q. Cause your telephone to keep	
12	ringing so you have to hang up, they would	
13	call you back?	
14	A. No, the machine will pick it up	
15	during the day.	
16	Q. Go to entertainment shows?	
17	MR. BIANCO: Objection to the	
18	form of the question.	
19	You can answer.	
20	A. No.	
21	Q. Concerts?	
22	A. Rarely.	
23	Q. When was the last concert you	
24	went to besides Paul McCartney?	
25	A. That was probably the last one I	

150 Doreen Vazquez 1 Yes. 2 Α. 3 Q. Okay. Now, where it says "alleged 4 debtors," do you mean -- let me ask you this: 5 What -- do you have, as we sit here today, do 6 7 you have any facts through your own knowledge, not through -- not legal issues, but any facts 8 that Midland obtained the default judgment 9 against you without sufficient proof of the 10 assignments of the debt to Midland? 11 MR. BIANCO: Objection to the 12 form of the question. 13 14 You can answer. 15 Α. Me personally? Yes. Sure. 16 Ο. 17 Α. No. 18 Okay. Ο. Now, and I will change one word. 19 I am going to ask the same question. As you 20 sit here today, factually, I am asking for 21 your factual, your understanding, factual 22 23 basis, okay, are you aware that Midland obtained the default judgment against you 24 without sufficient proof of the existence of 25

154 Doreen Vazquez 1 So that document, and I will let 2 Q. you know, that document was provided by 3 Midland Credit Management, okay. 4 Is that the kind of document that 5 you are thinking is required for them to bring 6 7 a lawsuit against you? MR. BIANCO: Objection to the 8 form of the question. 9 You can answer. 10 I really don't know. 11 Α. So you don't know what documents, 12 Q. you just believe that there weren't sufficient 13 documents? 14 15 Α. Yes. And that's because of 16 Q. conversations with your attorneys? 17 18 Α. Yes. Now, you were served with the 19 Q. Summons and Complaint in March of 2011, 2.0 correct? 21 In the Chase -- in MR. BIANCO: 22 23 the Midland v Vazquez action? MR. SCHWARTZ: Right. 24 In the Midland Funding/Vazquez Q. 25

157 1 Doreen Vazquez form. 2 She can answer. 3 Α. Could you repeat that? 4 Sure. 5 Ο. The paragraph -- the first 6 7 sentence of the paragraph in 28 in the verified complaint says, "Midland abuses the 8 court system by filing lawsuits for which they 9 do not have proper evidentiary support." 10 And what I asked you was: 11 knowledge, factually, do you have any facts 12 within your knowledge as to whether that 13 statement is true or false? 14 15 Α. No. 16 Q. Okay. Go to the next sentence, "Midland 17 18 fails to take reasonable steps to ensure the validity of the debt and with no intention of 19 obtaining evidence to prove its claims, but 20 21 with the intention to intimidate or coerce debtors into payment or suffering a default 22 judgement by falsely implying that it was 23 willing to prove its claim in court." 24 Do you see that? 25

158 Doreen Vazquez 1 Um-hum. 2 Α. Do you believe that's an accurate 3 Ο. statement? 4 MR. BIANCO: Objection to the 5 form of the question. 6 You are asking her about her 7 personal knowledge? 8 I'm asking if she MR. SCHWARTZ: 9 thinks it's an actual statement based on 10 11 her personal knowledge. Based on my personal knowledge, 12 Α. 13 not what has been discussed with my attorneys. I don't want to hear anything 14 Ο. discussed with your attorneys. 15 Α. I don't know how to answer that. 16 Well, perfect answer is if you 17 Ο. 18 don't know --I don't know. 19 Α. One of the instructions I should 20 Ο. have given you is it's a perfectly acceptable 21 answer if you truly don't know an answer, I 22 don't want you to quess. I'd rather you say I 23 don't know. 24 Okay, I don't know. 25 Α.

159 1 Doreen Vazquez 2 Q. Okay. Now, paragraph 29, it says, "At 3 the time Midland purchases these alleged 4 debts, Midland fails to give the alleged 5 debtor any notice of assignment." 6 7 Do you see that? Yes. 8 Α. 9 Q. Okay. Do you believe that that is an 10 11 accurate statement? Objection to the 12 MR. BIANCO: 13 form of the question. 14 You can answer. I don't know. 15 Α. MR. SCHWARTZ: MCM 4. 16 (MCM Exhibit 4, October 30, 2010 17 18 letter from Midland Credit Management, marked for identification.) 19 20 Now, I'm handing you what's been Ο. marked MCM 4. It is an October 30, 2010 21 22 letter from Midland Credit Management 23 (handing). (Witness reviewing.) 24 Α. 25 Q. Let me know when you have looked

160 1 Doreen Vazquez 2 through that. (Witness reviewing.) 3 Α. MR. SCHWARTZ: This isn't blown 4 I think it will be helpful if we 5 up. can mark this as MCM 5, that would be 6 7 great. (MCM Exhibit 5, Chase statement 8 dated 4/17/09 through 5/16/09, marked for 9 10 identification.) I'm also going to hand you and 11 Ο. you have seen a copy of this, but it was 12 blocked out, so I want to give you a clean 13 copy. And unfortunately, I don't have the 14 skill set to blow it up, but I'm showing you 15 the Chase account number. I want you to take 16 a look, but first I want you to, after you 17 look at that focus on MCM 4, which is the 18 Midland Credit Management October 30, 2010 19 2.0 letter --Um-hum. Α. 21 Let me know when you've looked 22 Ο. through that. 23 (Witness reviewing.) 24 Α. Now, do you have any -- as we sit 25 Q.

161 1 Doreen Vazquez 2 here today, do you have any recollection of receiving any communications from Midland 3 Credit Management? 4 5 Α. I don't believe I ever saw this. 6 Ο. Okay. 7 Now, you see at the top there, it's October 30, 2010 is the date on that? 8 9 Α. Right. 10 Ο. Was that before the collection 11 action was filed against you? 12 Α. I believe so. 13 Q. And you will see that it's got 14 the name Doreen Vazquez, that's your name? 15 Α. Yes. Of course, here we have the 16 Ο. 17 unredacted address and that is your mailing 18 address, correct? 19 Α. Yes. 20 Ο. Okay. 21 And I just want to make sure the 22 first paragraph is part of this. I think it's 23 important, first it identifies up at the top 24 there is a box. It identifies the original 25 creditor. What does it identify the original

		162
1	Do	oreen Vazquez
2	creditor as?	
3	A. Chase	
4	Q. Okay.	
5	And th	nen you will see it says,
6	"Dear Doreen " '	vell, first of all it says
7	in a box "Notice of	New Ownership and
8	Pre-Legal Review."	
9	Do you	see that?
10	A. Yes.	
11	Q. Is the	at accurate?
12	MR. B	IANCO: Objection to the
13	form of the	question.
14	Q. I mean	n am I accurately reciting
15	what's in that box	
16	A. Yes.	
17	Q. Under	that it says, "Dear Doreen
18	Vazquez."	
19	Do you	ı see that?
20	A. Yes.	
21	Q. And the	ne next part says, "Midland
22	Funding, LLC recen	cly purchased your Chase
23	account and Midlan	d Credit Management, Inc.
24	("MCM"), a debt co	llection company, is the
25	servicer of this of	oligation."

163 1 Doreen Vazquez Did I read that correctly? 2 Α. Yes. 3 I want to get your idea, what do 4 Q. 5 you think that means? MR. BIANCO: Objection to the 6 form of the question. 7 You can answer. 8 Based on what I am looking at, Α. 9 10 looks like they took over where Chase sold them or took over to try to collect the Chase 11 12 debt. So just to make sure I 13 Q. understand, it looks like Midland Funding 14 bought your Chase debt, okay, and that Midland 15 Credit Management was collecting or servicing 16 it; is that about right? 1.7 That's what it looks like, yes. 18 Α. I want you to look down to where 19 Ο. it says payment coupon towards the bottom. 20 21 Α. Yes. Do you see there is an original 22 Ο. account number there, it's the second number? 23 (Indicating.) MR. BIANCO: 24 Α. Yes. 25

177 1 Doreen Vazquez 2 customer service records, customer dispute records or any facts, whatsoever having to do 3 with the actual account under dispute." 4 5 Do you see that part of that 6 sentence? 7 Yes. Α. Did I read that accurately? 8 0. 9 Α. Yes. 10 Q. Okay. Now, it says, "The debt is sold 11 without the underlying debt contract." 12 With respect to your debt that 13 was acquired by Midland Funding with Chase, as 14 15 we sit here, are you aware of whether or not that account was sold from Chase to Midland 16 Funding without the underlying agreement, 17 18 credit card agreement? Objection to the MR. BIANCO: 19 20 form of the question. 21 You can answer. 22 Α. I don't know. 23 So it's just a guess? Q. 24 MR. BIANCO: Objection to the 25 form of the question.

178 1 Doreen Vazquez 2 I'm asking from your perspective. Ο. 3 I don't know. Α. You don't know if there were any 4 Ο. account statements other than the statement 5 6 that we looked at, Exhibit --7 MR. BIANCO: I think it was 9. Rubin & Rothman 9 or MCM 5, that 8 Ο. 9 was a statement, correct? 10 Α. Correct. 11 Q. Okay. 12 So aside from that -- so with respect to your debt, was it sold by Chase to 13 14 Midland Funding without an account statement? 15 MR. BIANCO: Objection to the 16 form of the question. 17 You can answer. 18 I don't know. Α. 19 Ο. You don't know, so 20 notwithstanding the fact -- well, okay, you 21 have seen RR 9, you have seen MCM 5. 22 free, if you want, to look at it. I'm asking you that -- you are looking at that and I want 23 to know why you still question the fact that 24 25 there is a statement, I'm curious?

179 Doreen Vazquez 1 2 MR. BIANCO: Objection to the form of the question. 3 You can answer. 4 Α. I don't know when they got that 5 6 statement. So you are not sure whether they 7 Ο. got it after the judgment or whether it was 8 available before they filed the collection 9 10 action; is that your issue? 11 Α. Yes. And if, in fact, they had --12 Ο. let's say they had it before the lawsuit 13 was -- the collection action was filed against 14 15 you, then they would have had that statement; is that a fair assessment? 16 MR. BIANCO: Objection to the 17 form of the question. 18 You can answer. 19 I would think so. 20 Α. When you talk about customer 21 Ο. service records, do you know what that means? 22 No. 23 Α. Okay. 24 Q. So if Chase had provided -- if 25

180 1 Doreen Vazquez Chase had provided information, let's say that 2 and this is -- well, let's go to the next part 3 where it says -- I will come back. It says, 4 "Customer dispute records," did you ever 5 dispute this debt with Chase? 6 7 Α. No. Did you ever dispute this with Ο. 8 Midland Funding? 9 10 Α. No. Did you ever dispute it with 11 Q. Midland Credit Management? 12 Α. No. 13 Did you ever dispute it with 14 Ο. 15 Rubin & Rothman? 16 Α. No. So would you expect there would 17 Ο. be any customer dispute records if you've 18 never disputed it, the debt? 19 20 MR. BIANCO: Objection to the form of the question. 21 22 For her account? 23 MR. SCHWARTZ: For her account. Α. No. 24 25 MR. BIANCO: Fair enough.

186 1 Doreen Vazquez 2 Let's move on. I want to turn Ο. 3 back to the first amended complaint, which was MCM 6. Turn to paragraph 7, please? 4 5 Α. (Witness complying.) 6 Ο. The first paragraph of 7, it 7 says, "Second" -- because I believe we already went over paragraph 5 earlier. 8 9 "Even though Midland knows it 10 cannot actually demonstrate the existence of a 11 debt, Midland engages in a pattern and practice of fraudulently filing lawsuits 12 without evidentiary support of New York State 13 14 courts." 15 Do you see that? 16 Α. Yes. 17 Q. Did I read that accurately? 18 Α. Yes. Again, factually, did you have 19 Ο. 20 any factual basis that supports the claim that 21 Midland knows it cannot actually demonstrate 22 the existence of your Chase debt? 23 MR. BIANCO: Objection to the 24 form of the question. 25 You can answer.

187 1 Doreen Vazquez Α. 2 I don't know. 3 Q. And I want to expand, despite the 4 documents that you have seen today, the Chase 5 statement, the Midland Credit Management letter that tells you of the purchase and 6 7 assignment, that has the same account number as the statement, and those factors 8 9 interplayed with respect to your account, it 10 says here "Midland knows it cannot actually 11 demonstrate the existence of the debt," with 12 respect to your debt, do you believe that's an 13 accurate statement, as we sit here today under 14 oath? 15 MR. BIANCO: Objection to the 16 form of the question. 17 You can answer. 18 Α. I don't know. 19 Ο. Why did you let the default 20 judgment be entered against you? 21 MR. BIANCO: Objection. 22 Asked and answered. 23 MR. SCHWARTZ: That's not a 24 proper objection, but you are right, 25 it's been asked before.

189 1 Doreen Vazquez In other words, Midland sued you; was 2 debt? 3 it because you believed that you owed this debt to Midland and that you couldn't pay it; 4 was that the reason you didn't show up? 5 MR. BIANCO: Objection to the 6 7 form of the question. Regardless of who I owed it to, I 8 Α. 9 don't think I would have showed up. 10 Q. Okay. 11 Turn to paragraph 16, please, of MCM 6. 12 (Witness complying.) 13 Α. 14 Q. Paragraph 16 just says you are a resident of the State of New York, I'm 15 assuming that's correct? 16 17 Α. Yes. 18 Ο. Okay. And at all times relevant in this 19 20 case you resided in Nesconset, New York; is 21 that correct? 22 Α. Yes. 23 I wanted to cover that. Q. That's fine. 24 You lived at the 123 Browns Road 25

190 1 Doreen Vazquez address continuously from 2010 to the present, 2 3 correct? 4 Α. Yes. So there was never a time that 5 Ο. you were on extended leave from that address? 6 7 Α. No. 8 Ο. That's where you would receive 9 mail? 10 Α. Yes. 11 Ο. As a Suffolk County probation 12 officer, and that was your job throughout this 13 entire time period? 14 Α. Probation assistant. What was your work schedule like; 15 Q. did you work on weekends, what were your 16 17 average times? 18 I worked Monday through Friday. Α. 19 Q. Is that a 9:00 to 5:00 job or is 20 it --21 8:00 to 4:00, 9:00 to Α. It varies. 5:00, it fluctuates. 22 23 Ο. Do you do any work on the weekends? 24 25 Α. No.

		191
1	Doreen Vazquez	
2	Q. And that also goes through your	
3	board of electors?	
4	A. Boards of elections.	
5	Q. Board of Elections job. Was that	
6	a weekend job or was that	
7	A. No.	
8	Q. That was during the week as well?	
9	A. Yes.	
10	Q. I want to turn to paragraph 30	
11	real fast.	
12	A. (Witness reviewing.)	
13	Q. I'm sorry, I am misreading it.	
14	Paragraph bear with me one	
15	second.	
16	Okay.	
17	In paragraph 38 let me know	
18	when you are there?	
19	A. 38?	
20	Q. 38, I'm sorry.	
21	A. (Witness reviewing.)	
22	Q. Of MCM 6, the first amended	
23	complaint. Let me know when you are there.	
24	A. Okay.	
25	Q. At the very bottom it says, "Some	

192 1 Doreen Vazquez alleged debtors pay Midland just to avoid 2 3 false reports to credit bureaus or to otherwise avoid harassment or the legal 4 5 process." Are you alleging with respect to 6 your own case that Midland engaged in filing 7 false reports to your credit? 8 MR. BIANCO: Objection to the 9 form of the question. 10 I don't know. I haven't checked 11 Α. my credit report. 12 From the time that the original 13 Ο. 14 lawsuit was filed, let's say in the past almost two years, you haven't checked your 15 credit report? 16 17 Α. I have not. Ο. Okay. 18 Have you applied for a loan 19 during that period of time? 20 21 Α. No. Have you applied for a credit Ο. 22 card during that period of time? 23 No. 24 Α. Any kind of extension of credit, 25 Ο.

193 1 Doreen Vazquez 2 if you know what I mean? 3 Α. No. 4 Q. Now, as far as the other aspects here where they talk about some alleged 5 debtors, and I will skip alleged debtors, 6 7 because I think you conceded that you owe the Chase debt, correct? 8 9 Α. Yes. 10 So it says here "Some debtors pay Ο. Midland to avoid harassment." 11 12 Is that a fair reading, at least 13 a fair paraphrasing of the second part of that 14 statement in 38? 15 I am trying to break it down. 16 Α. Um-hum, yes. 17 Q. Do you recall ever being harassed by Midland Funding? 18 19 MR. BIANCO: Objection to the 20 form of the question. 21 You can answer again. 22 Α. There were multiple calls, 23 messages left on my machine. 24 So let's really hone in on that. Ο. 25 Let me preface it by saying that

199 1 Doreen Vazquez 2 correct? 3 Α. Yes. If you were going to talk about a 4 Ο. 5 threat, that would be kind of what you are 6 talking about? 7 MR. BIANCO: Objection to the 8 form of the question. You can answer. 9 10 Ο. Again, this is as a class 11 representative. 12 Α. I referred to an attorney. 13 think lawsuit ... 14 Ο. In fact, in your situation you were sued by a law firm, correct? 15 Α. 16 Yes. 17 And you were served the Summons Ο. and Complaint, correct? 18 19 Α. Yes. And you failed to appear, even 20 Q. 21 though -- and that Summons and Complaint 22 provided you with a date when you had to file 23 an answer; is that accurate? 24 Α. Yes. 25 Q. And you didn't file an answer; is

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200
1
                       Doreen Vazquez
2
    that accurate?
3
           Α.
                  Yes.
                  A judgment was entered against
4
           Ο.
5
    you; is that accurate?
6
           Α.
                   Yes.
 7
           Q.
                   You didn't appeal it?
8
           Α.
                  Yes.
9
                  As a result, your wages were
           Q.
    garnished?
10
11
           Α.
                  Yes.
12
                  Turn back to MCM 4, which was the
           Ο.
13
    10/30/2010 letter from Midland Credit
14
    Management.
                   (Witness reviewing.)
15
           Α.
                  You know what, never mind --
16
           Ο.
    well, take a look at it. Let's do it.
17
18
                  Now, is there a second page --
19
    there is a second page to it, I believe,
20
    right; is that correct?
21
           Α.
                   (Witness reviewing.)
22
           Ο.
                  Now, here it says -- it says
23
    here, "Unless you notify MCM within 30 days
    after receiving this notice that you dispute
2.4
    the validity of this debt or any portion
25
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201 1 Doreen Vazquez thereof, MCM will assume this debt to be 2 valid." 3 Did you understand that you could 4 dispute your debt with Midland Credit 5 6 Management? MR. BIANCO: Objection to the 7 8 form of the question. Do you have a time frame for 9 that? 10 11 You are referencing a letter she said she may not have received. 12 MR. SCHWARTZ: I understand. 13 14 That's a problem. I am trying to make sure that to the extent it was mailed 15 out to her address that it does have the 16 17 proper 1692g notifications. MR. BIANCO: You can also ask at 18 19 any time throughout the course of this, did she understand she can dispute. 20 MR. SCHWARTZ: I am going to. 21 That was the next question. 22 Do you see that? Were you 23 Ο. 24 aware -- again, we are going to say the 25 question: Were you aware at any time that you

202 1 Doreen Vazquez could call up Midland Credit Management and 2 3 say I dispute this debt? 4 Α. Yes. 5 But you never did? Ο. Α. No. 6 7 Was that because there was Ο. nothing to dispute? 8 9 MR. BIANCO: Objection to the form of the question. 10 I never denied that I owed the 11 Α. original debt. 12 13 Q. Okay. 14 And that there was nothing about 15 the amount being accurate or anything like that, you never questioned that? 16 17 Α. Right. 18 We are going to jump -- there was Ο. 19 a lot of stuff that was covered in your 20 previous questions. 21 MR. SCHWARTZ: This is MCM 8. 22 (MCM Exhibit 8, Mastercard and Visa Cardmember Agreement, marked for 23 identification.) 24 25 You said you don't recall when Ο.

203 1 Doreen Vazquez you opened your credit card account with 2 3 Chase? Α. True. 4 5 Could you even break it down Ο. 6 to -- if Chase represented that your account was opened June 21st of 2000, would that seem 7 8 like it could be the time when your account was opened or was that --9 10 Α. It's possible. 11 Ο. Is there anything -- does that 12 date stand out for any reason at all? 13 Α. No, it doesn't stand out. 14 Ο. Showing you what's been marked MCM 8, which is a Chase terms and conditions, 15 16 it's -- it says Mastercard and Visa Cardmember 17 Agreement. I just want you to look through 18 it. 19 Α. (Witness reviewing.) 20 MR. BIANCO: Generally? 21 MR. SCHWARTZ: Just generally. 22 I want to ask her the next 23 question. 24 Do you have any recollection of ever receiving this agreement? 25 But look

204 1 Doreen Vazquez 2 through it first. I want to make sure you look through it. Maybe it will jar something. 3 Α. (Witness reviewing.) 4 5 It doesn't look unusual, looks pretty standard. The question is: Do you have a 6 7 recollection, as we sit here today, whether you've received a copy of those terms and 8 conditions for your Chase credit card? 10 I have no recollection. Α. 11. Q. Okay. 12 Do you recall receiving any terms 13 and conditions, any agreement from Chase when 14 you opened your credit card? 15 MR. BIANCO: Objection to the 16 form of the question. 17 Just in or around June of 2000? 18 MR. SCHWARTZ: In or around June of 2000. 19 20 Ignore the jotting on there, it's Ο. 21 not part of the document. 22 I just want to make sure. If you 23 don't have a recollection, that's fine. 24 Α. I don't recall, no. 25 Q. That's fine.

223 1 Doreen Vazquez 2 right now I'm only asking about you, nothing your attorneys did. So that was 29 and you 3 object to this request. 4 5 You have not had sufficient opportunity to complete your investigation and 6 discovery. "Subject to and without waiving 7 her general and specific objections, plaintiff 8 9 states deny." 10 So you are denying -- what you are saying is you have some evidence that 11 Rubin & Rothman lacked a reasonable basis to 12 13 file the lawsuit against you; is that correct? MR. BIANCO: Objection to the 14 15 form of the question. 16 You can answer. 17 Q. I'm trying to figure out what 18 evidence --19 MR. BIANCO: Can you ask it that 20 It will be clearer. way? 21 MR. SCHWARTZ: I think it would. 22 Ο. What evidence do you have, do you have, I'm asking you facts, not law, that 23 shows that Rubin & Rothman didn't have a 24 25 reasonable basis to file the lawsuit against

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1	Doreen Vazquez	
2	you?	
3	MR. BIANCO: No objection.	!
4	A. I don't know.	
5	Q. We are going to go to 30.	
6	Your request for admission number	
7	30, it says we'll do it seems to be	
8	"Admit you have no evidence that Midland	
9	Funding furnished false information concerning	
10	your Chase account to any credit reporting	
11	agency."	
12	Then you denied that.	
13	A. Um-hum.	
14	Q. To the best of your knowledge,	
15	you've testified earlier you haven't even	
16	looked at a credit report; is that correct?	
17	A. That's correct.	
18	Q. So do you understand why you	
19	denied that response to request for	
20	admissions?	
21	A. (No response.)	
22	Q. By "you," I mean you, not your	
23	attorney; do you have any idea?	
24	That's a yes or no.	
25	A. No. Sorry.	

226 Doreen Vazquez 1 MR. BIANCO: Objection to the 2 form of the question. 3 What does it cost you -- what has Ο. 4 it cost you? 5 Α. To? 6 Well, you have testified earlier 7 Ο. that you owed a debt, that judgment was 8 entered against you, correct? 9 Um-hum. 10 Α. 11 Ο. As a result of that judgment, you didn't oppose or appeal, you were garnished. 12 Aside from all of that garnishment, paying 13 back the debt that you owe, is there any 14 damage that you have incurred as a result of 15 the conduct of Midland Funding? 16 MR. BIANCO: Objection to the 17 form of the question. 18 Α. I don't know. 19 What about Midland Credit 20 Ο. 21 Management? I don't know. 22 Α. Make sure I understand, so as we Ο. 23 sit here today, you have -- you are unable to 24 articulate any out-of-pocket loss that you 25

227 1 Doreen Vazquez 2 have incurred as a result of the conduct of 3 either Midland Funding or Midland Credit Management; is that correct? 4 5 Α. Yes. 6 MR. BIANCO: Objection to the 7 form of the question. 8 You can answer. 9 Q. Response to Interrogatories. 10 MR. SCHWARTZ: Let's get this 11 marked as 10. 12 (MCM Exhibit 10, Responses and Objections to Midland Funding, LLC's First 13 14 Set of Interrogatories Directed to 15 Plaintiff Doreen Vazquez, marked for 16 identification.) I'm handing Ms. Vazquez what's 17 Q. been marked MCM 10, which is her responses to 18 19 Midland Funding interrogatories. 20 Have you seen these before? 21 Α. I believe I have, yes. And do you recall providing 22 Ο. 23 information to respond to these 24 interrogatories to your attorney? 25 Α. Yes.

228 1 Doreen Vazquez I would like to turn your 2 Ο. attention to interrogatory -- your response to 3 interrogatories 3 and 4. 4 (Witness reviewing.) 5 Α. Ο. It's page six, I'm sorry. (Witness reviewing.) 7 Α. 8 Okay. In your response, interrogatory 9 Q. number 3 requests, "Describe each and every 10 11 communication between you and Midland Credit Management, Inc. during the relevant time 12 period, including whether such communication 13 was in writing or by telephone." 14 As we sit here today, and I 15 believe you testified you've seen the October 16 30, 2010 letter, but again, you don't have any 17 recollection of receiving that letter? 18 19 Α. Right. Do you have a recollection of 20 Ο. 21 receiving any letter from Midland Credit 22 Management? Specifically what, though, 23 Yes. 24 I don't recall. 25 Q. Do you believe it was more than

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1	Doreen Vazquez	
2	one?	
3	A. Yes.	
4	Q. Would you say it was more than	
5	three?	
6	A. Possibly.	
7	Q. Five?	
8	A. Maybe.	
9	Q. A hundred?	
10	A. I don't think that many, but	
11	Q. So if you were to give me an	
12	estimate I will ask for an estimate on this	
13	one. How many do you think you received from	
14	Midland Credit Management with respect to this	
15		
16	A. I couldn't say exactly.	
17	Q. Okay.	
18	And do you have any recollection	
19		
20	of having any telephone conversations with  Midland Credit Management?	
21	A. No conversations, no.	
22	Q. But you do recall receiving	
23	telephone calls from Midland Credit	
ł		
}		
24 25	Management?  A. There were messages, yes.	

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1	Doreen Vazquez	
2	Q. You didn't preserve any of those	
3	messages?	
4	A. No.	
5	Q. And those messages, they were	
6	made to telephone number ending in, is it	
7	9587?	
8	A. Yes.	
9	Q. Okay.	
10	Was that the only phone number	
11	that the only phone number you recall	
12	receiving messages from Midland Credit	
13	Management?	
14	A. Yes.	
15	Q. Do you have any recollection of	
16	what those messages said to you? In other	
17	words, what message did Midland Credit	
18	Management leave for you?	
19	A. Just that it was regarding a	
20	debt.	
21	Q. Did they provide a call back	
22	number?	
23	A. Probably.	
24	Q. Did you call back?	
25	A. I did not.	

231 1 Doreen Vazquez 2 Q. Why? MR. BIANCO: Objection to the 3 form of the question. 4 Why didn't you call back? 5 Ο. Α. Didn't want to face it, afraid, 6 7 you know. Ο. At the time you were getting 8 these phone calls from Midland Credit 9 Management, were you receiving calls from 10 11 other debt collectors? I don't believe so, no. Α. 12 Had you received calls from other 13 Q. debt collectors prior to receiving the Midland 14 15 Credit Management calls? I don't remember. I don't think 16 Α. 17 so. Let me ask you this: When you 18 Ο. 19 ceased -- before your Chase account was charged -- was charged off, when they stopped 20 21 it in -- I quess it -- again, prior to May 31, 2009, you said you were making payments; do 22 23 you know when you stopped making payments on your Chase credit card? 24 Α. 25 Exactly when, I don't remember.

233 1 Doreen Vazquez 2 MR. BIANCO: Objection to the 3 form of the question. 4 You can answer. 5 Α. I don't know. 6 Ο. When I use the letters FDCPA, do 7 you know what that means? 8 Α. No. 9 Have you ever heard of the term Ο. 10 FDCPA, letters FDCPA? 11 Α. No, not to my recollection. 12 If I say Fair Debt Collection Ο. 13 Practices Act, would that refresh your 14 recollection or no? 15 Α. No. 16 Ο. I'm sorry? 17 Α. No. Let me ask you: In interrogatory 18 numbers 22 and 23, page 12, we asked that you 19 20 identify all actual damages that you claim 21 you've incurred as a result of the conduct of 22 Midland Funding and all facts substantiating 23 your claims for actual damages as alleged in 24 your -- in the prayer for relief in the 25 I changed it around a little bit complaint.

242 1 Doreen Vazquez 2 yes. 3 Q. Okay. And we've asked, I think 4 5 throughout this deposition, your factual basis 6 for that claim; how do you know that they did 7 not have sufficient documents to file the 8 lawsuit against you to recover on the debt 9 that you owe? 10 MR. BIANCO: Objection to the 11 form of the question. 12 You can answer. 13 Α. I was never provided with any 14 proof, any papers showing that they had the 15 authority to take it over. 16 Q. Okay. 17 You also, just to make sure, 18 again, you were served with the Summons and 19 Complaint and you never responded to it? 20 Α. Correct. 21 Ο. Where do you think that 22 obligation, provide you with these documents, 23 where do you think that arises from, when 24 should that have happened? 25 MR. BIANCO: Objection to the

243 1 Doreen Vazquez 2 form of the question. You can answer. 3 4 Ο. No, go ahead. I'm sorry. 5 Α. Possibly something to be attached 6 to the paperwork that they are sending me 7 showing that they got the proper documentation at that time. Q. Okay. 10 So you are -- make sure I 11 understand it. What you are saying is when 12 they served the Summons and Complaint on you, 13 there should have been documents sufficient to 14 establish that you were obligated to pay the debt? 15 16 Α. Correct. 17 But a court entered a judgment Q. 18 against you; do you understand that? 19 Α. Yes. 20 Q. They found it sufficient, didn't 21 they? 22 MR. BIANCO: Objection to the 23 form of the question. I am not the court. I don't know 24 25 what they found sufficient.